



**Gregg Strumberger**  
**Corporate Counsel**

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October 31, 2007

*Via Overnight Delivery*

**Beth O'Donnell, Executive Director**  
**Public Service Commission of the Commonwealth of Kentucky**  
**211 Sower Boulevard**  
**Frankfort, KY 40602-0615**

**RECEIVED**

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PUBLIC SERVICE  
COMMISSION

**RE: Customer Education Plan for Implementation of the 270 Area Code Split**

*2006-00357*

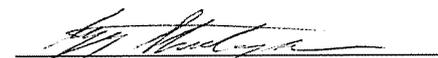
Dear Ms. O'Donnell:

This letter represents the Proposed Customer Education Plan of Level 3 Communications, LLC and its affiliates Telcove of Kentucky, Inc. and ICG Telecom Group, Inc. (collectively "Level 3"). To the extent that Level 3 has retail customers affected by the 270 area code split, Level 3 has developed the following Proposed Customer Education Plan in accordance with the guidelines set forth by the Commission:

- 1) *Direct Customer Notification* - Each affected customer will be provided with a bill insert or email providing information regarding the 270 Area Code Split. This message will be sent at the beginning of the permissive dialing period and again prior to the end of the permissive dialing period.
- 2) *Website Accessible Notice* - Level 3 will post to its website prior to the beginning of the permissive dialing period, information regarding the 270 Area Code Split. This information will remain accessible for six months after the permissive dialing period has ended.

Please do not hesitate to contact me at (720) 888-1780 or [Gregg.Strumberger@Level3.com](mailto:Gregg.Strumberger@Level3.com) if you have any questions or would like any additional information.

Very truly yours,

  
Gregg Strumberger  
Level 3 Communications, LLC